



Senior Consultant

Michelle Gao

Chicago, Illinois

Michelle Gao is a proven leader and expert in talent development with an eye for scale, quality, and building sustainable processes. Leveraging over a decade of experience, she has collaborated with a diverse array of global leaders within Fortune 500 companies across multiple industries, serving as a strategic leader, business partner, coach, facilitator, and learning designer.

Michelle's personal approach leans towards practical application, collaborative and creative problem solving, and utilizing continuous improvement methodologies. She has a consistent track record of exceptional results and outstanding relationship management to align stakeholders to a common solution.

As a facilitator, Michelle pulls on real-world experience to empathize and build credibility with leaders from the C-Suite to the front-line. Her sessions are characterized by a dedication to elevating self-awareness and learning/applying key skills within an engaging, humorous, and open atmosphere that allows for developmental transformation.

Education & Certifications

- Bachelor of Science in Accounting
- Master of Human Resources and Industrial Relations
- Co-Active Training Institute Coach
- Hogan Assessment Certified
- Everything DiSC® Certified
- ProSci Change Practitioner

What learners say about Michelle...

"Michelle is more than a coach; she is a life ally. She listens compassionately and provides clarity to help you manage [challenges], however big or small. She empowers you to develop and nurture your inner strength, enabling you to become a more, all-around grounded person."

"Michelle is an amazing facilitator and kept it fun while still conveying the necessary materials. I would recommend this program (and any other program led by Michelle for that matter) to anyone!"

Highlights

Former Head of Leadership Development for two global Fortune 200 companies

Multicultural expert who has done meaningful work with leaders in 16 countries across 5 continents

Big believer in experiential learning and lateral thinking to drive epiphanies and change

Avid foodie and experimenter in the kitchen

Singer and songwriter
